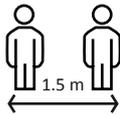




Strict rules regarding cleanliness and hygiene are part of our daily routine and always have been even before Covid-19. We revised and reinforced those rules to implement a more extensive, verified and certified hygienic strategy during these trying times.

Health & Care

Our new hygienic concept



Limited access
& social distancing



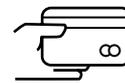
Mandatory use of masks for
employees & guests



Hand sanitation in
lobby & elevator areas



Virus control and disinfection in
private rooms & lounge



Contactless payments &
express check-in

Health and Care, our new Motel Inn hygienic concept

Limited access and social distancing

We've limited access to our lobby to a certain amount of people. Furthermore, distance zones have been marked and guests and employees are strictly advised to keep the required distance of 1.5 meters.

Mandatory use of masks

All of our employees are wearing masks and guests are advised to do the same. Disposable masks are provided for free.

Hand sanitation

Disinfectant dispensers are provided in our lobby and at the reception desk.



Contactless payment

Please consider the option to pay by credit card if on site or book and pay online on our website. You will receive a PDF file of your bill via mail. Just comfortably collect your already prepared room card at reception.

“Breakfast to go” in our bakery Fischhold

Nobody wants to start their day on an empty stomach. We will happily wrap up some “breakfast to go” in multiple delicious variants. We’re simultaneously adjusting our offer according to fluctuating possibilities.

So, what does this mean?

Cleanliness from a new perspective

In those last few weeks the already high standards for cleanliness have been revised and expanded to an extensive hygienic concept with the help of off-site specialists. Always strictly taking official requirements of the singular states and suggestions of external institutions and associations into account. Every step, every encounter with our guests, every detail and each applied standard has been thoroughly tested. This resulted in an extensive hygienic concept including rules regarding cleaning and behavior which minimizes risks for guests and employees and increases their safety.

Disinfection of public areas

Covid-19 sharpened our awareness regarding the cleanliness of high-touch surfaces. Our already strict cleaning protocols have been extended in public areas. This means surface areas are getting cleaned more thoroughly and frequently using disinfectants equal to those used in hospitals.

Perfect cleanliness and hygiene in our rooms

Our already strict cleaning guidelines have also been extended in our private rooms. Cleaning staff are wearing masks, gloves and rags are getting replaced after every single cleaning and every surface is getting disinfected with virucidal substances.



Guest encounters - warm and friendly but distanced

Keeping our distance, hand sanitation and mandatory masks: those are the most important rules when it comes to interacting with guests and employees for ensuring their safety. In the areas surrounding the reception desk and the elevators distance marks have been applied and reception has been provided with protective glass screens. In the lobby, care is taken to keep the required distance and seats and tables have been marked accordingly. Furthermore, all of our employees are wearing masks and guests are asked to do the same. Disposable masks are provided for free. Disinfectant dispensers for hand sanitation have been set up at the entrance and in our lobby.

New rules “behind the curtains” determine food safety and goods transport

The rules regarding food handling have already been very strict and were thoroughly tested. Because of the current situation they’ve been extended and all of our employees have been trained to be able to implement the additional hygienic methods. New rules regarding hygiene and disinfection have been added to the delivery sector.